

# Medicaid Behavioral Health Services Member Handbook and Provider Directory

# **Table of Contents**

Introduction	4
Other Languages	4
Interpreter Services during Visits with Your Provider (Servicios de Intérpretes)	5
Services Available	6
Getting Mental Health or Substance Use Disorder Services	7
Services Not Covered by Optum	. 8
Transportation	8
Emergency Services	. 8
Mental Health Care in a Hospital	. 9
Payment for Services	. 9
Outpatient Mental Health and Substance Use Disorder Services	9
Client Rights and Responsibilities	10
Non-Discrimination Policy	.10
Fraud, Waste and Abuse	11
Actions	12
Appeals	12
Medicaid Fair Hearings	13
Grievances (Complaints)	14
Advance Care Directives	15
Privacy	15
Optum Operations	15
Mental Health Provider Directory	16
Substance Use Treatment Provider Directory	17

### Introduction

As a Medicaid member, you are part of Medicaid's Prepaid Mental Health Plan (PMHP). If you live in Salt Lake County, Salt Lake County Division of Behavioral Health Services (DBHS) is your PMHP provider. DBHS uses Optum to help you get mental health and substance use disorder (SUD) services. While you live in Salt Lake County, you must get your mental health or SUD services through Optum's group of providers.

This handbook explains the Medicaid mental health and SUD services that the PMHP covers. At the back of this handbook is Optum's Provider Directory. You can also get this handbook and the Provider Directory on Optum's website www.optumhealthslco.com. The Provider Directory has information on the languages providers speak.

You can get this handbook and other written information in Spanish. You can also get this handbook on compact disc (CD) in English or Spanish. For help, call **1-877-370-8953**.

Como miembro de Medicaid, usted es parte del 'Prepaid Mental Health Plan' (PMHP). Si usted vive en el condado de Salt Lake, su proveedor de PMHP es Salt Lake County Division of Behavioral Health Services (DBHS). DBHS utiliza Optum para ayudarlo a obtener servicios de salud mental y trastorno por consumo de sustancias (SUD). Mientras viva en el condado de Salt Lake, debe obtener sus servicios de salud mental o SUD a través del grupo de proveedores de Optum.

Este manual explica los servicios de salud mental y SUD de Medicaid que cubre el PMHP. Al final de este manual se encuentra el Directorio de Proveedores de Optum. También puede obtener este manual y el Directorio de Proveedores en el sitio web de Optum www.optumhealthslco.com. El Directorio de Proveedores tiene información sobre los idiomas que hablan los proveedores.

Puede obtener este manual y otra información escrita en español. También puede obtener este manual en un disco compacto (CD) en inglés o español. Para obtener ayuda, llame al 1-877-370-8953.

# Other Languages:

Free language assistance services are available to you. For help, call 1-877-370-8953.

#### **Spanish**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-370-8953.

#### Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-370-8953。

#### Vietnamese

CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vu hỗ trơ ngôn ngữ miễn phí dành cho ban. Goi số 1-877-370-8953.

#### Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-370-8953 번으로 전화해 주십시오.

#### Navajo

Díí baa akó nínízin: Díí saad bee yánílti'go **Diné Bizaad**, saad bee áká'ánída'áwo'dęę', t'áá jiik'eh, éí ná hólǫ, kojị' hódíſlnih 1- 877-370-8953.

#### Nepali

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ।

फोन गर्नुहोस् 1-877-370-8953

#### **Tongan**

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea teke lava 'o ma'u ia. Telefoni mai 1-877-370-8953.

#### Serbo-Croatian

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-877- 370-8953.

#### **Tagalog**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-370-8953.

#### German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-370-8953.

#### Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-370-8953.

#### Cambodian

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរទូរស័ព្ទ 1-877-370-8953.

#### **French**

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-370- 8953.

#### **Japanese**

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-877-370-8953。

#### Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-8953-370-877.

# Interpreter Services during Visits with Your Provider

#### What if I need interpreter services when I visit my provider?

We know that it can be hard to talk with your provider if your first language is not English or you are hard of hearing. We might have providers who speak or sign your language. You can ask to get services from them, or you can ask for an interpreter. Interpreters are free and available in all languages, including sign language. An interpreter can help you over the phone or be with you at your mental health or SUD visits. The interpreter will help you understand what your provider tells you.

To ask for an interpreter or a provider who can speak or sign your language, call Optum at **1-877-370-8953**. You can also ask your chosen provider for an interpreter or for services from someone who can speak or sign your language.

What if I want to call Optum and I am deaf or hard of hearing or I have a hard time speaking? You can call Relay Utah at 711. If you have a hard time speaking, you can also call Speech-to-Speech Relay Utah at 1-888-346-5822 and a trained person will help you. If you speak Spanish and are deaf or hard of hearing or you have a hard time speaking, call Spanish Relay Utah at 1-888-346-3162.

If you need a telecommunications device (TTY), go to relayutah.gov, or call the Utah Public Service

Commission toll-free at <u>866-772-8824</u>. In some cases, the TTY device might be available at little or no cost to you.

# ¿Qué sucede si deseo llamar a Optum y soy sordo o tengo problemas de audición o tengo dificultades para hablar?

Puede llamar a Relay Utah al 711. Si le resulta difícil hablar, también puede llamar a Speech-to-Speech Relay Utah al 1-888-346-5822 y una persona capacitada lo ayudará. Si habla español y es sordo o tiene problemas de audición o le cuesta trabajo hablar, llame a Spanish Relay Utah al 1-888-346-3162.

Si necesita un dispositivo de telecomunicaciones (TTY), vaya a relayutah.gov o llame a la Comisión de Servicios Públicos de Utah al número gratuito 866-772-8824. En algunos casos, el dispositivo TTY puede estar disponible a un costo pequeño o sin costo para usted.

### Services Available

#### What mental health and substance use disorder services are covered?

Inpatient hospital care for mental health problems and outpatient services for mental health and substance use problems are covered. Outpatient mental health and substance use disorder (SUD) services include residential, day treatment, intensive outpatient and standard outpatient services.

#### Outpatient mental health and substance use disorder services include:

- Evaluations
- Psychological testing
- Individual and group therapy
- Family therapy
- Individual and group therapeutic behavioral services
- Medication management
- Individual skills training and development
- Psychosocial rehabilitation services (day treatment)
- Peer support services
- Targeted case management services

#### Are any other services covered?

Yes, other covered services are:

- Electroconvulsive therapy (ECT)\*
- Interpreter services

Also, if you have Traditional Medicaid, there are some other services that can be covered based on your needs. These services are:

- Respite care\*
- Psycho-educational services\*
- Personal services\*
- Supportive living\*

If you want more information on any of these services, call Optum at **1-877-370-8953**, and hit prompt #3. A Care Advocate will help you.

Services are provided by doctors, nurses, psychologists, licensed clinical social workers, SUD counselors, clinical mental health counselors, peer specialists, targeted case managers, etc.

Your provider will offer you services after he or she meets with you to talk about what you need. Your provider may recommend outpatient services, more intensive outpatient services, day treatment

<sup>\*</sup>These services are not covered if you are getting services for substance use problems only.

services, or treatment in a residential setting. If your provider thinks a different provider might be better for you, they will let you know.

#### Are there any limits on my mental health or substance use disorder services?

Respite care, psycho-education services, personal services and supportive living are not covered under the Non-Traditional Medicaid program.

# Getting Mental Health or Substance Use Disorder Services

#### How do I get mental health or substance use disorder services?

If you or your child needs mental health or SUD services, look at our Provider Directory. It is at the back of this handbook. You can also see the Provider Directory at www.optumhealthslco.com. The directory has providers' addresses, phone numbers, services they provide, languages they speak and information on whether they are taking new clients. Valley Behavioral Health is our biggest provider of outpatient mental health services. Valley also provides SUD services. If you want to get services from Valley, call Valley at **1-888-949-4864**.

After you choose a provider, call the provider to schedule your first appointment. Some services are provided in the evening. If you have any questions, call Optum at **1-877-370-8953 and** hit prompt #3.A Care Advocate will help you find a provider.

#### How quickly can I be seen?

If you need emergency care, you will be seen right away. See Emergency Services, on page 8 for information on how to get emergency care. If you need urgent care, the provider will see you within 5 working days. If you do not have an urgent need for care, the provider will see you within 15 working days. If your condition changes and you think you need to be seen sooner, call the provider. If the provider cannot see you sooner, call Optum at **1-877-370-8953** and hit prompt #3 to talk to a Care Advocate. We will talk about your needs. We will help you find a different provider who can see you sooner.

Do I have to get approval before I get mental health or substance use disorder services? Optum does not need to pre-approve most mental health or SUD services. If Optum needs to approve the service your provider wants to give you, your provider will let you know.

If we need to pre-approve services, we can usually decide within 14 calendar days. If you or your provider want us to take more time to make a decision, let us know. Sometimes, we might need more time to make a decision. Medicaid lets us take up to 14 more days to make a decision. If we need more time, we will give you our decision in writing. If you are unhappy about this, you can file a grievance.

Sometimes, you or your provider might think it is important to make a decision quickly. If we agree, we will try to make a decision in 3 working days. If you want us to take more time, or if we need more time to make a decision, Medicaid lets us take up to 14 more days. We will give you our decision in writing. We will also let the provider know our decision.

# Can I get mental health or substance use disorder services from a provider who is not in the Optum Provider Directory?

In some situations, you can go to a provider who is not in the Provider Directory. You and the provider must get pre-approval <u>before</u> you get the services. For more information, call Optum at **1-877-370-8953** and hit prompt #3 to talk to a Care Advocate. You may have to pay for services that we have not pre-approved.

#### When will Optum tell me if I can see a provider who is not in the Provider Directory?

We will make a decision within 14 calendar days. We will give you our decision in writing. We will also let the provider know what our decision is.

#### Can I get a second opinion?

Yes. You can get a second opinion about your mental health or substance use problem or services. You will not have to pay for a second opinion. If you would like a second opinion, call Optum at **1-877-370-8953**, hit prompt #3 to talk to a Care Advocate.

# Services Not Covered by Optum

#### What services might be covered by Medicaid but not by Optum?

Some of the services that might be covered by Medicaid or your physical health plan but not by Optum are medical care, including medical detoxification in hospital for a substance use problem, dental care, vision care and pharmacy. If you have questions about these services or any other services that might be covered by Medicaid, call your physical health plan, or Medicaid at **1-800-662-9651**.

Also, methadone maintenance services for substance use problems are not covered by Optum. If you need this service, you can get it from a Medicaid methadone maintenance service provider. If you have questions, call Medicaid at **1-800-662-9651**.

### Transportation

# How can I get help with transportation to my mental health services? Traditional Medicaid Members

Transportation to your mental health services might be available. If you do not have your own transportation to your mental health appointments, you can ask for a Utah Transit Authority (UTA) bus pass by calling the Department of Workforce Services at **1-801-526-0950** or **1-866-435-7414**.

If UTA bus service is not in your area or if you cannot use the bus for some reason, call Optum at **1-877-370-8953**, **and** hit prompt #3 to talk to a Care Advocate.

#### **Non-Traditional Medicaid Members**

Transportation to your mental health appointments is not covered by Medicaid.

# How can I get help with transportation to my substance use disorder services? Traditional Medicaid Members

Transportation to SUD services is not covered by Optum. Transportation to SUD services might be covered under Medicaid's transportation program. If you have questions, call Medicaid at 1-800-662-9651.

#### **Non-Traditional Medicaid Members**

Transportation to SUD services is not covered by Medicaid.

# **Emergency Services**

# Prior authorization is not required for emergency services

#### What is an emergency?

- When you think your life is in danger
- When you believe you might harm yourself or others

When your safety or others' safety is at risk

#### What are emergency services?

These are mental health or SUD services given to treat your emergency.

#### How do I get emergency services?

Optum has 24-hour emergency services seven days a week. You can call any time to talk with a crisis worker.

To get emergency care day or night, call our crisis line at **801-587-3000**. We will help you with your emergency, and send you to a treatment location, if needed.

If you are already getting services from an Optum provider, you can call your provider weekdays. If your provider is not available, call our crisis line at **801-587-3000**.

Also, day or night, you can go to any hospital emergency room for emergency care. Even if you are outside Salt Lake County, go to the nearest hospital emergency room. You do not need approval from Optum before you get emergency services.

### Mental Health Care in a Hospital

How do I get mental health care in a hospital?

Mental health care in a hospital after an emergency is usually called post-stabilization care services.

#### **Optum uses these hospitals in Salt Lake County:**

- University of Utah Neuropsychiatric Institute (UNI)
   501 Chipeta Way, Salt Lake City
- Jordan Valley Medical Center, West Valley Campus (formerly known as Pioneer Valley Hospital) 3460 Pioneer Parkway, West Valley City

If you think you need hospital care, call Optum at 1-877-370-8953 or go to the nearest hospital.

If a hospital other than those listed above treats your emergency and wants to admit you to the hospital, the hospital must call Optum for approval. It's important to let the hospital know Optum is your Medicaid mental health provider so they can call us if they want to admit you. Hospitals can call us at **1-877-370-8953**. We might have you stay at that hospital or we might transfer you to one of our hospitals.

# Payment for Services

### **Hospital Emergency Room Services**

Will I have to pay for services in a hospital emergency room?

#### **Traditional and Non-Traditional Medicaid Members**

You will not have to pay for emergency services in a hospital emergency room.

### Mental Health Care in a Hospital

Will I have to pay for mental health care in a hospital?

There is a \$75 co-payment for each hospital stay.

# Outpatient Mental Health and Substance Use Disorder Services

Will I have to pay for outpatient mental health or substance use disorder services?

#### **Non-Emergency Outpatient Services**

You might have to pay your provider for a non-emergency outpatient service if:

- You get a service that is not covered by Optum or Medicaid; or
- You get a service that is not pre-approved by Optum (the provider or you tried to get approval but Optum Denied the request or approved less than was asked for); or
- You do not go to an Optum provider.

If any of the above happens, your provider might ask you to pay for the service. You should only be billed for the service if all four things below are met:

- The provider has a written policy for billing all patients for services that are not covered, not just Medicaid patients;
- The provider tells you before you get the service that you will have to pay for the service;
- You agree to pay for the service; and
- There is a written agreement signed by you and the provider that says what the service is and how much you will have to pay.

NOTE: If Optum did not approve a service you or your provider asked for, you can appeal this decision before you agree to pay for the service. See the *Appeals* Section on page 12.

#### You might also have to pay your provider for a non-emergency outpatient service if:

- You ask for and get services during an appeal with or during a Medicaid state fair hearing. You would only have to pay if the appeal or state fair hearing decision is not in your favor.
- You are not on Medicaid when you get the service.

#### **Emergency Outpatient Services**

You will not have to pay for emergency outpatient services.

#### **Ambulance Services for Emergency Care**

Will I have to pay for ambulance services for emergency care?

#### **Traditional and Non-Traditional Medicaid Members**

You will not have to pay for ambulance services for emergency care.

# Client Rights and Responsibilities

#### What are my rights?

As a client, you have the right to:

- Get information on the Prepaid Mental Health Plan that is easily understood, in common languages and in other formats.
- Be treated with respect and dignity.
- Have your privacy protected.
- Get information on other types of treatment in a way that is easily understood.

- Take part in treatment decisions regarding your mental health or SUD services, including the right to refuse treatment.
- Get a second opinion at no cost to you.
- Be free from restraint or seclusion if it is used to force, to discipline, to retaliate or for convenience.
- Get a copy of your medical records and ask that they be amended or corrected, when allowed by federal law.
- Get mental health or SUD services in the amount you need and when you need them.
- Use your rights at any time and not be treated badly if you do.

#### What are my responsibilities?

- Keep your appointments and be on time.
- If you need to cancel an appointment, call the provider 24 hours in advance.
- Be involved in your treatment plan and care.
- Tell Optum and your Medicaid eligibility worker of changes in your address, phone number or insurance.
- Complete any surveys that Optum providers give you.
- Respect the property, comfort and confidentiality of clients and staff.
- Notify your treatment provider when you want to stop getting services.

# Non-Discrimination Policy

Our goal is to treat you fairly. Salt Lake County Division of Behavioral Health Services (DBHS) and Optum follow Federal civil rights laws and do not treat you differently based on race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

#### Optum:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, call Optum at **1-877-370-8953** and hit prompt #3 to talk to a Care Advocate.

If you believe that Optum has not provided these services or has treated you differently because of your race, color, national origin, age, disability, or sex, you can file a complaint. You can file a complaint in person or by mail, fax, or email with the Optum Grievance Representative. In Person or Mail: 2525 Lake Park Blvd, West Valley City, UT 84120, Phone: 1-877-370-8953, Fax: 1-801-982-3159, or Email: slcoreviews@optum.com.

You may also file a complaint with Medicaid Constituent Services Representative, by **Mail:** P.O. Box 143106, Salt Lake City, UT 84114-3106, **Phone:** 1-801-538-6417, 1-877-291-5583, **Fax:** 1-801- 538-6805, or **Email:** medicaidmemberfeedback@utah.gov

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, Mail: Centralized Case Manager Operations, U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building

Washington, D.C. 20201, or **Phone:** 1-800-368-1019, 1-800-537-7697 (TDD), or

Email: OCRComplaint@hhs.gov

If you want to mail or email your complaint, you can write your complaint or you can use the Office of Civil Rights complaint form available at: <a href="http://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html">http://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html</a>

If you need help filing a grievance, call Optum at **1-877-370-8953** and hit prompt #2 to talk an Optum team member.

### Fraud, Waste and Abuse

#### Fraud

Fraud includes using someone else's medical benefits for your health care services, using someone else's Social Security number to qualify for government assistance or providers billing for services that did not occur.

#### Waste

Waste is the planned use, throwing away or spending of health care or government resources in an unwise and wrong manner.

#### **Abuse**

Abuse is the planned misuse of health care or government resources. Examples of abuse include:

- Requesting and getting medications you do not need to use
- Doctors billing for services that did not occur

#### Why should I care about fraud, waste and abuse?

Health care fraud, waste and abuse are serious problems and affect the cost of health care services.

#### How do I report fraud, waste or abuse?

If you think someone is using your Medicaid information or committing fraud, waste or abuse, please call any **one** of the following:

- Optum at **1-877-370-8953**
- The Office of Inspector General of Medicaid Services toll-free at **1-855-403-7283** or email **mpi@utah.gov** or go to their website: **www.oig.utah.gov**
- Department of Workforce Services Payment Error Prevention Unit at **1-800-955-2210** or email **wsinv@utah.gov.**

# **Actions**

#### What are actions?

Actions are when Optum:

- Denies (turns down) or approves fewer services than you wanted.
- Denies payment for a service that you might have to pay for.
- Does not offer your first appointment within the required amount of time for emergency, urgent or non-urgent care and you are not happy with this (see Getting Mental Health or Substance Use Services on page 7).
- Does not settle an appeal or grievance you have with us as soon as we are supposed to.
- Does not make a decision about getting services you have asked for in the amount of time Medicaid wants us to.
- Your provider reduces or stops a service previously approved. If you agree with the change, it is not an action. It is only an action if you tell us you don't want the change.

#### How will I know if Optum is taking an action?

We will send you a letter called a Notice of Action. You will have the right to appeal if you disagree with our action.

# **Appeals**

#### What is an appeal?

An appeal is when you ask Salt Lake County Division of Behavioral Health Services (DBHS) to review the action Optum took to see if we made the best decision.

#### Who can file an appeal?

You, your legally authorized representative or your provider can file the appeal. If your provider files the appeal, you must give your written consent.

#### When do I have to file an appeal?

Your Notice of Action letter will give complete information on the appeal process, including how soon you must tell us you want to appeal the action. In most situations, you must tell us you want to file an appeal within 60 days from the date on the Notice of Action letter.

However, if our action was to reduce or stop services we had approved, and you want to keep getting the services, you must file your appeal on or before the later of the following: within 10 days of Optum mailing the notice of action letter to you, or the effective date of the proposed action. If you file your appeal in time, and you let us know you want to get the services while we make a decision, you may do so. If the appeal decision is not in your favor, you might have to pay for the services.

#### How do I file an appeal?

The Notice of Action letter will tell you how to file an appeal. If you need help filing your appeal, call Optum at **1-877-370-8953**.

You can also call us first to file your appeal. Call us at **1-877-370-8953**, Monday-Friday, 8:00 a.m. -5:00 p.m. Ask to talk to the Clinical Appeals Manager. Let her know you want to file an appeal. Even if you call first, you still must send your appeal in writing. If you do not send it in writing, you give up your right to appeal.

#### What if I need help filing my appeal?

If you need help, call Optum at **1-877-370-8953**, Monday –Friday, 8:00 a.m.- 5:00 p.m. and ask to talk to the Clinical Appeals Manager.

# When will Salt Lake County Division of Behavioral Health Services tell me the decision on my appeal?

Usually, they will give you a written decision within 30 calendar days after they get your appeal. Sometimes, they might need more time to make the decision. If they need more time, they will let you know in writing. Also, you might want them to take more time for some reason. If so, let them know. When you, your provider or they think it's important to make a decision on your appeal quickly, they will usually make a decision within 3 working days.

# Medicaid Fair Hearings

#### What can I do if I am unhappy with the appeal decision?

If you are unhappy with DBHS's decision on your appeal, or DBHS cannot make a decision on your appeal as soon as Medicaid wants them to, this is what you can do:

You, your legally authorized representative or your provider can ask for a fair hearing with Medicaid. In the appeal decision letter, DBHS will tell you that you can ask for a fair hearing. The letter will tell you how and when to ask for the fair hearing. DBHS will also give you the Medicaid fair hearing request form to send to Medicaid.

You <u>must</u> ask for a Medicaid fair hearing in writing using the form they give you.

At a fair hearing, you can speak for yourself, or you can have a relative, friend, lawyer or anyone else speak for you. Before and during the fair hearing, you, and any person helping you, can present documents. Also, you, and any person helping you, can look at all of the documents that will be used at the fair hearing.

#### When do I ask for a fair hearing with Medicaid?

In most situations, you must ask for a fair hearing within 30 days from the date on DBHS' appeal decision letter. If Optum's action was to reduce or stop services Optum had already approved, and you want to keep getting the services, you must ask for a fair hearing within 10 days of DBHS mailing the appeal decision letter to you. If you file your fair hearing request in time, and you ask to keep getting the services during the fair hearing, you may do so. If the fair hearing decision is not in your favor, you might have to pay for the services.

#### How do I ask for a fair hearing with Medicaid?

You must ask for a fair hearing in writing. Fill out the fair hearing request form included with your appeal decision letter. You can also get a hearing request form from Medicaid by calling Medicaid at 801-538-6576 or toll-free at 1-800-662-9651.

#### What if I have questions or need help asking for a fair hearing with Medicaid?

Call Optum at 1-877-370-8953, Monday – Friday, 8:00 a.m.- 5:00 p.m., and ask to talk to Lori Maxfield.

# **Grievances** (Complaints)

#### What if I have a complaint about Optum or my provider?

If you have a complaint about anything other than an action, this is called a grievance. Examples of grievances are complaints about the quality of care, services given to you, rudeness of a provider or a provider not respecting your rights.

#### Who can file a grievance?

You, your legally authorized representative or your provider can file a grievance.

#### How do I file a grievance?

- Tell your complaint to your provider or a staff member you feel comfortable with.
- Call the Optum grievance coordinator weekdays from 8 a.m. to 5 p.m. at **1-877-370-8953**.
- Give your complaint in writing to your provider or other staff.
- Mail or fax your written complaint to Optum at:

Mail: Optum, 2525 Lake Park Blvd., West Valley City, UT 84120

Fax: **1-801-982-3159**.

• If you don't want to talk to us about your grievance, you can call Medicaid on weekdays at **1-877-291-5583**.

#### What if I have questions or need help filing my grievance?

Call Optum at **1-877-370-8953**, weekdays between 8 a.m. and 5 p.m.

#### When will I get a decision on my grievance?

You will get a decision within 45 calendar days after you file your grievance. Sometimes more time might be needed to make a decision. If more time is needed, your provider or Optum will let you know about

this in writing. Once a decision is made, your provider or Optum will either talk to you about the decision on your grievance or send you a letter.

### **Advance Care Directives**

#### What if I am ill and can't make health care decisions?

You can give other people instructions about your decisions for your health care. This is called an "Advance Care Directive." This will tell us in writing what health care choices you want made if you get very sick and can't decide for yourself.

Once you have filled out the Advance Care Directive form, be sure to give a copy to all of your health care providers. You should also keep a copy and give one to your family members. If you would like the form or need more information, please call us at **1-877-370-8953**, or talk to your provider or case manager.

If you have an Advance Care Directive and there is a problem with it being followed, call the Utah survey and certification agency at **1-801-538-6158** or **1-800-662-4157**.

# Privacy

#### Who can read or get copies of my medical record?

Optum and all of its providers follow federal laws about privacy of your mental health and SUD services record. Optum does not use or share your protected health information except as federal law allows. When allowed by federal law, only the minimum necessary information is shared. Your provider will talk with you about privacy when you first get services. If you have any questions about privacy, call us at **1-877-370-8953**.

# **Optum Operations**

#### What if I want to know more about how Optum is set up and works?

We will answer any questions you have about how we are set up, including questions about our grievance system, billing practices, confidentiality policy, and how we choose providers and what is required of them. If you ask, we will give you a copy of our Preferred Practice Guidelines for mental health and SUD services. Call us at **1-877-370-8953** if you have any questions.

# **Behavioral Health Directory\*\***

**If you need a provider to prescribe medications and the provider you call is not taking new clients, call Optum at 1-877-370-8953. Hit prompt #3 to talk to a Care Advocate. They will help you with referral.

# Behavioral Health Directory-October 2017

#### **Davis County**

**Bountiful** 

Acord Therapy Clinician Prescribing Abilities: No

(801) 918-9058 Lic Clinical Social Worker Age Group: Adolescent, Child

505 S Main St Ste 209

505 S Main St Ste 209

Bountiful ENGLISH

**Salt Lake County** 

UT 84010-6398

**Cottonwood Heights** 

Nicole Korman Clinician Prescribing Abilities: No

(801) 783-4779 Lic Clinical Social Worker Age Group: Adult, Adolescent, Child

7105 S Highland Dr Ste 101

Language:
ENGLISH

Cottonwood Heights

UT 84121

Draper

Joe Timmins Clinician Prescribing Abilities: No

Age Group: Adult, Adolescent, Child

(801) 987-3222 Lic Clinical Social Worker Language:

12176 S 1000 E Ste 8C

Draper

ENGLISH

UT 84020 Holladay

UT 84117

UT 84117

Crescent Counseling & Clinician Prescribing Abilities: No

Consulting
(385) 235-6926

Lic Clinical Social Worker

Age Group: Adult, Adolescent, Child

Language:

2180 E 4500 S Ste 105

Holladay

ENGLISH

Marette Monson LLC Clinician Prescribing Abilities: No

Age Group: Adult, Adolescent, Child

(801) 562-4484 Lic Clinical Social Worker Language:

2180 E 4500 S Ste 105

Holladay

ENGLISH

Kearns		
The Children Center	Group	Prescribing Abilities: Yes
(801) 966-4251 5242 S 4820 W Kearns	Lic Clinical Social Worker, Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Psychologist, Medical Doctor	Age Group: Adult, Adolescent, Child Language: ENGLISH
UT 84118		
Magna Aspen Ridge Counseling LLC	Group	Prescribing Abilities: No
(801) 990-4300 2711 S 8500 W Ste C Magna UT 84044	Clinical Mental Health Counselor, Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child Language: ENGLISH, GERMAN, SPANISH
Aspen Ridge Counseling LLC	Group	Prescribing Abilities: No
(801) 503-8937 8537 W 2700 S Ste C Magna UT 84044	Clinical Mental Health Counselor, Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child Language: ENGLISH, GERMAN, SPANISH
Aspen Ridge Counseling LLC	Group	Prescribing Abilities: No
(801) 990-4300 8537 W Magna Main St Ste C Magna UT 84044	Clinical Mental Health Counselor, Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child Language: ENGLISH, GERMAN, SPANISH
England Counseling Services	Group	Prescribing Abilities: No
(801) 250-2909 3564 S 7200 W Ste C Magna UT 84044	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child Language: ENGLISH, SPANISH
LifeMatters Counseling and Health Center (801) 313-0555 3665 S 8400 W Ste 110 Magna	Group  Lic Clinical Social Worker	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child  Language: ENGLISH, SPANISH

Midvale		
Community Health Center	Group	Prescribing Abilities: No
801) 566-5494	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
220 W 7200 S Ste A Midvale JT 84047	Marriage & Family Therapist, Lic Clinical Social Worker	Language: ENGLISH, SPANISH
mpowerment Counseling ervices	Group	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child
801) 603-2547 '5 E Fort Union Blvd Ste 135 Midvale JT 84047	Clinical Mental Health Counselor, Lic Professional Counselor, Lic Clinical Social Worker, Lic Marriage & Family Therapist	Language: ENGLISH
Family Support Center	Group	Prescribing Abilities: No
801) 255-6881	Certified Counselor, Social Worker	Age Group: Adult, Adolescent, Child
777 W Center St Midvale JT 84047		Language: ENGLISH, GERMAN, SPANISH, JAPANESE, SPANISH
Randy Ray Enterprises LLC	Clinician	Prescribing Abilities: No
801) 860-9627	Lic Marriage & Family Therapist	Age Group: Adult, Adolescent, Child
6975 S Union Park Ctr Ste 600 Midvale JT 84047-4187		Language: ENGLISH
RISE Behavioral and Mental	Group	Prescribing Abilities: No
lealth 801) 208-1031	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
7575 S 900 E Midvale JT 84047	Clinical Social Worker, Lic Marriage & Family Therapist, Medical Doctor	Language: ENGLISH, MANDARIN (CHINESE)
Shepherds Staff Christian	Group	Prescribing Abilities: No
Counseling 801) 268-1564	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
7651 S Main St Ste 105 Midvale	Marriage & Family Therapist, Psychologist, PhD	Language: ENGLISH, SPANISH

**Youth Empowerment Project** Prescribing Abilities: No Group LLC Age Group: Adult, Adolescent, Child (801) 603-2547 Clinical Mental Health Counselor, Clinical Mental Health Counselor, Lic Professional Language: 75 E Fort Union Blvd Ste 135 Counselor, Lic Clinical Social Worker, Lic **ENGLISH** Midvale Marriage & Family Therapist UT 84047 Millcreek In Tune Counseling and Group Prescribing Abilities: No **Coaching LLC** Age Group: Adult, Adolescent, Child (801) 875-2259 Master's Level Counselor Language: 3920 S 1100 E Ste 230 **ENGLISH** Millcreek UT 84124 Sanctuary For Healing & Group Prescribing Abilities: Yes Integration Age Group: Adult, Adolescent, Child (801) 268-0333 Master's Level Counselor, Lic Clinical Social Worker, Lic Marriage & Family Language: 860 E 4500 S Ste 302 Therapist, Physician Psychiatry ENGLISH, FILIPINO Millcreek UT 84107 Murray **England Counseling Services** Prescribing Abilities: No Group Age Group: Adult, Adolescent, Child (801) 290-2471 Lic Clinical Social Worker Language: 166 E 5900 S Ste B108 ENGLISH, SPANISH Murray UT 84107 **GCS Foundation Inc** Group Prescribing Abilities: No Age Group: Adult (801) 281-1100 Language: 716 E 4500 S Ste N160 **ENGLISH** Murray UT 84107-3617

Prescribing Abilities: No

Language:

**ENGLISH** 

Age Group: Adult, Adolescent, Child

**Holistic Elements** 

(801) 262-5418

Murray UT 84107

835 E 4800 S Ste 220

Group

Clinical Mental Health Counselor

Sun Dance Behavioral Resources LLC (801) 204-9522  845 E 4800 S Ste 200 Murray UT 84107  Tradewinds Counseling (801) 380-3846 684 E Vine St Ste 4A Murray UT 84107	Advanced Practice Registered Nurse, Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Psychologist, Medical Doctor  Clinician Clinical Mental Health Counselor	Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH, FARSI, PERSIAN, ITALIAN, PORTUGUESE, SPANISH  Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH
Utah Healing Center (801) 266-4643 5284 S Commerce Dr Ste C134 Murray UT 84107	Group  Advanced Practice Registered Nurse, Clinical Mental Health Counselor, Lic Clinical Social Worker	Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH, SPANISH
Valley Behavioral Health (801) 263-7156 4460 S Highland Dr #230 Murray UT 84124-3550	Group  Advanced Practice Registered Nurse, Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Psychologist, Medical Doctor	Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH
Riverton		
Chrysalis Counseling Center (801) 808-9311 1516 Riverton Ranch Rd Riverton UT 84065	Clinician  Lic Clinical Social Worker	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child  Language: ENGLISH
Haight, Regan (801) 701-1006 12569 S 2700 W Ste 202 Riverton	Clinician  Advanced Practice Registered Nurse	Prescribing Abilities: Yes  Age Group: Adult  Language: ENGLISH

Riverton UT 84065

Salt Lake City		
ABC-Advanced Behavioral	Clinician	Prescribing Abilities: No
Counseling (801) 915-1290	Certified Counselor	Age Group: Adult, Adolescent, Child
997 E 3900 S Ste 104A Salt Lake City UT 84124		Language: ENGLISH, SPANISH
Amy Fehlberg	Clinician	Prescribing Abilities: No
(435) 901-0759	Psychologist	Age Group: Adult, Adolescent, Child
1060 E 100 S Ste 100 Salt Lake City UT 84102	, ,	Language: ENGLISH, SPANISH
Ashley Henderson Counseling	Clinician	Prescribing Abilities: No
LLC (801) 971-5187	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
4500 South 2180 East Ste 185 Salt Lake City UT 84117		Language: ENGLISH
Asian Association of Utah	Group	Prescribing Abilities: Yes
(801) 467-6060 155 S 300 W Salt Lake City UT 84101	Advanced Practice Registered Nurse, Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Psychologist	Age Group: Adult, Adolescent, Child  Language: ENGLISH, KOREAN, VIETNAMESE, CONTACT AGENCY FOR COMPLETE LIST
Aspen Ridge Counseling	Group	Prescribing Abilities: No
801) 503-8937	Clinical Mental Health Counselor, Social	Age Group: Adult, Adolescent, Child
2880 W 4700 S Ste G-1 Salt Lake City UT 84129-2163	Worker, Lic Marriage & Family Therapist	Language: ENGLISH
Barbara Ogden	Clinician	Prescribing Abilities: No
(801) 520-0188	Lic Psychologist	Age Group: Adult
77 W 200 S Ste 314 Salt Lake City	, ,	Language: ENGLISH

Salt Lake City UT 84101

Benson,Carrie M	Clinician	Prescribing Abilities: Yes
(801) 893-2221	Advanced Practice Registered Nurse	Age Group: Adult, Adolescent, Child
11075 S State St Suite 30 Salt Lake City UT 84070-5129		Language: ENGLISH
Bill Matson	Clinician	Prescribing Abilities: No
(801) 450-8508	Lic Clinical Social Worker	Age Group: Adult
4055 S 700 E Ste 102 Salt Lake City UT 84107-2509		Language: ENGLISH
Brighton Counseling LLC	Group	Prescribing Abilities: No
(801) 699-0996	Clinical Mental Health Counselor	Age Group: Adult, Adolescent, Child
3098 S Highland Dr Ste 313 Salt Lake City UT 84106-6013		Language: ENGLISH
Centered Approach Counseling	Group	Prescribing Abilities: No
(801) 450-7658	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
4055 S 700 E Ste 102 Salt Lake City UT 84107		Language: ENGLISH, VIETNAMESE
Centered Approach Counseling	Group	Prescribing Abilities: No
(385) 282-3349	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
4190 S Highland Dr Ste 200 Salt Lake City UT 84124		Language: ENGLISH, VIETNAMESE
Centered Approach Counseling	Group	Prescribing Abilities: No
(801) 879-1953	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
525 E 100 S Salt Lake City UT 84102		Language: ENGLISH, VIETNAMESE

Centered Counseling  Clinician  Lic Clinical Social Worker  Salt Lake City UT 84106  Child and Family Empowerment Services (801) 972-7211  1578 W 1700 S Ste 200 Salt Lake City UT 84104  Chris Hakes  Clinical Social Worker  Clinical Mental Health Counselor, Lic Clinical Social Worker  ENGLISH, SPANISH  Chris Hakes  Clinical Social Worker  Clinical Mental Health Counselor, Advanced Practice Registered Nurse, Lic Clinical Social Worker  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Counseling  Counseling  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Counseling  Counseling  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Counseling  Counseling  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Counseling  Counseling  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Counseling  Counseling  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Counseling  Counseling  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Clinical Mental Health Counselor, Age Group: Adult, Adolescent, Child  Counseling  Counseling  Clinical Mental Health Counselor, Age Group: Adult, Adolescent, Child  Counseling  Counseling  Clinical Mental Health Counselor, Age Group: Adult, Adolescent, Child  Counseling  Clinical Mental Health Counselor, Age Group: Adult, Adolescent, Child  Counseling  Clinical Mental Health Counselor, Age Group: Adult, Adolescent, Child  Clinical Mental Health			
Solit   Solition   Social Worker   Language:   ENGLISH	Centered Counseling	Clinician	Prescribing Abilities: No
Age Group: Adult, Adolescent, Child Language: ENGLISH  Child and Family Empowerment Services (801) 972-2711  1578 W 1700 S Ste 200 Salt Lake City UT 84104  Chris Hakes  Clinical Mental Health Counselor, Lic Clinical Social Worker  Clinical Social Worker  Clinical Social Worker  ENGLISH, SPANISH  Prescribing Abilities: Yes Age Group: Adult, Adolescent, Child Language: ENGLISH  Clinical Social Worker  Lic Psychologist, Social Worker  ENGLISH  ENGLISH  ENGLISH  Compass Counseling and Consulting (801) 639-9544  Clinician  Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH, FRENCH  Clinician  Consulting Compass Counseling and Consulting Compass Counseling Adult, Adolescent, Child Compass Counseling	(801) 450-7658	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
Empowerment Services (801) 972-2711 Clinical Mental Health Counselor, Lic Clinical Social Worker Language: ENGLISH, SPANISH  Chris Hakes Clinical Social Worker Age Group: Adult, Adolescent, Child Language: ENGLISH Clinical Social Worker Clinical Mental Health Counselor, Advanced Practice Registered Nurse Clinical Mental Health Counselor, Advanced Practice Registered Nurse Clinical Social Worker Clinical Mental Health Counselor, Advanced Practice Registered Nurse Clinical Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH Compass Counseling and Consulting Compass Counseling Adult, Adolescent, Child Language: ENGLISH Clinician Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH Lic Psychologist, Social Worker Language: ENGLISH Clinician Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH	Salt Lake City		
(801) 972-2711  Clinical Mental Health Counselor, Lic Clinical Social Worker  Language: ENGLISH, SPANISH  Chris Hakes  Clinician  Clinician  Clinical Social Worker  Clinical Social Worker  Clinical Social Worker  Advanced Practice Registered Nurse, Lic Clinical Social Worker  Clinical Social Worker  Age Group: Adult, Adolescent, Child Language: ENGLISH  CLISH  CLI	•	Group	Prescribing Abilities: No
1578 W 1700 S Ste 200 Salt Lake City UT 84104  Chris Hakes Clinician Clinical Social Worker  Age Group: Adult, Adolescent, Child Language: ENGLISH  CLD3 Counseling  Group  Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child Language: ENGLISH  CLD3 Counseling  Group  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Salt Lake City UT 84111  Compass Counseling and Consulting  (801) 639-9544  Lic Psychologist, Social Worker  Clinician  Prescribing Abilities: No  Age Group: Adult, Adolescent, Child Language: ENGLISH  Language: ENGLISH  Compass Counseling and Consulting  (801) 639-9544  Clinician  Clinician  Compass Counseling and Consulting  Counter	•		Age Group: Adult, Adolescent, Child
(801) 263-0717  Advanced Practice Registered Nurse, Lic Clinical Social Worker  CLD3 Counseling  Group  Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child Language: ENGLISH  CLD3 Counseling  Group  Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child Language: ENGLISH  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Language: ENGLISH, FRENCH  Clinician  Compass Counseling and Consulting (801) 639-9544  Clinician  Lic Psychologist, Social Worker  Compass Counseling and Consulting (801) 639-9544  Clinician  Clinician  Lic Psychologist, Social Worker  Compass Counseling and Consulting (801) 639-9544  Lic Psychologist, Social Worker  Language: ENGLISH  Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH	Salt Lake City	Clinical Social Worker	
Advanced Practice Registered Nurse, Lic Clinical Social Worker  Language: ENGLISH  CLD3 Counseling  Group  Prescribing Abilities: Yes  Advanced Practice Registered Nurse  (801) 521-4227  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Compass Counseling and Consulting (801) 639-9544  Clinician  Compass Counseling and Consulting Compass Counseling and Consulting Compass Counseling and Consulting Compass Counseling and Clinician  Clinician  Clinician  Clinician  Clinician  Clinician  Clinician  Clinician  Compass Counseling and Consulting Compass Counseling Adult, Adolescent, Child Compass Counseling Adult, Adolescent, Child Consulting Compass Counseling Adult, Adolescent, Child	Chris Hakes	Clinician	Prescribing Abilities: Yes
CLINICAL Social Worker  CLID3 Counseling  Group  Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH  CLD3 Counseling  Group  Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH, FRENCH  Compass Counseling and Consulting (801) 639-9544  Direction Social Worker  Compass Counseling and Consulting Compass Counseling and Consulting Compass Counseling and Consulting Compass Counseling Abilities: No Compass Counseling Adult, Adolescent, Child Consulting Compass Counseling and Consulting Compass Counseling Adult, Adolescent, Child Consulting Compass Counseling Adult, Adolescent,	(801) 263-0717	Advanced Practice Reaistered Nurse. Lic	Age Group: Adult, Adolescent, Child
(801) 521-4227  Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Compass Counseling and Consulting (801) 639-9544  Compass Counseling and Compass Counseling and Consulting (801) 639-9544  Clinician  Compass Counseling and Clinician  Compass Counseling and Compass Counseling and Compass Counseling and Consulting (801) 639-9544  Clinician  Age Group: Adult, Adolescent, Child  Lic Psychologist, Social Worker  Language: Lic Psychologist, Social Worker  Language: Lic Psychologist, Social Worker	1151 E 3900 S Ste B299 Salt Lake City		
Clinical Mental Health Counselor, Advanced Practice Registered Nurse  Language: ENGLISH, FRENCH  Compass Counseling and Consulting (801) 639-9544  2970 \$5 700 E Ste 17 Salt Lake City UT 84107  Compass Counseling and Clinician  Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH  Prescribing Abilities: No Age Group: Adult, Adolescent, Child Compass Counseling and Consulting (801) 639-9544  Lic Psychologist, Social Worker  Age Group: Adult, Adolescent, Child Consulting (801) 639-9544  Lic Psychologist, Social Worker  Language: ENGLISH  Age Group: Adult, Adolescent, Child Language: Language: Age Group: Adult, Adolescent, Child Language: Language: Age Group: Adult, Adolescent, Child Language:	CLD3 Counseling	Group	Prescribing Abilities: Yes
Advanced Practice Registered Nurse  Language: ENGLISH, FRENCH  Compass Counseling and Consulting (801) 639-9544  Compass Counseling and Compass Counseling and Compass Counseling (801) 639-9544  Compass Counseling and Consulting Compass Counseling and Consulting Compass Counseling Abilities: No Age Group: Adult, Adolescent, Child Age Group: Adult, Adolescent, Child Consulting Compass Counseling Abilities: No Age Group: Adult, Adolescent, Child Language: Lic Psychologist, Social Worker Language: Lan	(801) 521-4227	Clinical Mental Health Counselor,	Age Group: Adult, Adolescent, Child
Consulting (801) 639-9544  Lic Psychologist, Social Worker  Age Group: Adult, Adolescent, Child Language: ENGLISH  Compass Counseling and Consulting (801) 639-9544  Lic Psychologist, Social Worker  Age Group: Adult, Adolescent, Child Language: ENGLISH  Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: L	Salt Lake City	Advanced Practice Registered Nurse	
(801) 639-9544  Lic Psychologist, Social Worker  Age Group: Adult, Adolescent, Child  Language: ENGLISH  Compass Counseling and Consulting (801) 639-9544  Lic Psychologist, Social Worker  Age Group: Adult, Adolescent, Child  Language: ENGLISH  Prescribing Abilities: No  Age Group: Adult, Adolescent, Child  Lic Psychologist, Social Worker  Language: Langu		Clinician	Prescribing Abilities: No
3970 S 700 E Ste 17 Salt Lake City UT 84107  Compass Counseling and Clinician Prescribing Abilities: No Consulting (801) 639-9544  Lic Psychologist, Social Worker  Language: ENGLISH  Age Group: Adult, Adolescent, Child	-	Lic Psychologist, Social Worker	Age Group: Adult, Adolescent, Child
Consulting (801) 639-9544  Lic Psychologist, Social Worker  Age Group: Adult, Adolescent, Child	3970 S 700 E Ste 17 Salt Lake City		
(801) 639-9544 Lic Psychologist, Social Worker Age Group: Adult, Adolescent, Child		Clinician	Prescribing Abilities: No
4000 S 700 E Ste 9 Language:	•	Lic Psychologist, Social Worker	Age Group: Adult, Adolescent, Child
	4000 S 700 E Ste 9		Language:

Cory Shipp	Clinician	Prescribing Abilities: No
(801) 557-2884	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
1840 S 1300 E Ste L7C Salt Lake City UT 84105		Language: ENGLISH
Creative Life Counseling	Clinician	Prescribing Abilities: No
(801) 657-0897	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
1945 S 1100 E Ste 202 Salt Lake City UT 84106		Language: ENGLISH
Creative Life Counseling	Clinician	Prescribing Abilities: No
(801) 657-0897	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
925 E 900 S Ste 42 Salt Lake City UT 84105		Language: ENGLISH
CTA Community Supports	Group	Prescribing Abilities: Yes
(801) 268-4887	Lic Psychologist, Advanced Practice	Age Group: Adult, Adolescent, Child
4444 S 700 E Suite #203 Salt Lake City UT 84107-3075	Registered Nurse, Social Worker	Language: ENGLISH
David G Ericksen	Clinician	Prescribing Abilities: No
(801) 694-0287	Lic Psychologist	Age Group: Adult, Adolescent, Child
1414 E 4500 S Ste 4 Salt Lake City UT 84117		Language: ENGLISH, PORTUGUESE
England Counseling Services	Group	Prescribing Abilities: No
(801) 290-2471	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
166 E 5900 S Ste B108		Language:
Salt Lake City UT 84107		

Enhanced Living Counseling,	Clinician	Prescribing Abilities: No
(385) 237-3153	Lic Clinical Social Worker	Age Group: Adult
124 S 400 E Salt Lake City UT 84111-2135		Language: ENGLISH
Equinox Counseling Services	Clinician	Prescribing Abilities: No
(801) 450-2798	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
923 E Executive Park Dr Ste E Salt Lake City UT 84117		Language: ENGLISH
Family Counseling Center	Group	Prescribing Abilities: Yes
(801) 261-3500	Advanced Practice Registered Nurse,	Age Group: Adult, Adolescent, Child
5250 S Commerce Dr Ste 250 Salt Lake City UT 84107	Clinical Mental Health Counselor, Lic Clinical Social Worker	Language: ENGLISH, SPANISH
Family Counseling Center	Group	Prescribing Abilities: Yes
(801) 261-3500	Advanced Practice Registered Nurse,	Age Group: Adult, Adolescent, Child
650 E 4500 S Ste 300 Salt Lake City UT 84107	Clinical Mental Health Counselor, Lic Clinical Social Worker	Language: ENGLISH, SPANISH
Family Support Center	Group	Prescribing Abilities: No
(801) 487-7778	Certified Counselor, Social Worker	Age Group: Adult, Adolescent, Child
2020 S Lake St Salt Lake City UT 84105		Language: ENGLISH, GERMAN, SPANISH, JAPANESE, SPANISH
First Step House	Group	Prescribing Abilities: No
(801) 359-8862	Certified Counselor, Lic Clinical Social	Age Group: Adult, Adolescent, Child
2200 S STATE ST 2nd Floor Salt Lake City	Worker	Language: ENGLISH

UT 84116-2724

Foster, Nancy	Clinician	Prescribing Abilities: Yes
(801) 853-8744	PH.D., Advanced Practice Registered	Age Group: Adult
1151 E 3900 S Ste B175 Salt Lake City UT 84124-1255	Nurse	Language: ENGLISH
Fritzie D Hicks LCSW PC	Clinician	Prescribing Abilities: No
(801) 580-4345	Lic Clinical Social Worker	Age Group: Adolescent, Child
1945 S 1100 E Ste 204B Salt Lake City UT 84106-2369		Language: ENGLISH
Garcia Leavitt, Elizabeth	Clinician	Prescribing Abilities: No
(801) 746-4334	Lic Clinical Social Worker	Age Group: Adult
1111 Brickyard Rd Salt Lake City UT 84106-2593		Language: ENGLISH
Ginsberg, Sheryl	Clinician	Prescribing Abilities: No
(801) 865-4618	Lic Clinical Social Worker	Age Group: Adult
1343 South 1100 East Salt Lake City UT 84105		Language: ENGLISH
Hopeful Beginnings, LLC	Group	Prescribing Abilities: Yes
(801) 979-1351	Advanced Practice Registered Nurse,	Age Group: Adult, Adolescent, Child
5667 S Redwood Rd Unit 6B Salt Lake City UT 84123	Clinical Mental Health Counselor, Lic Clinical Social Worker, Medical Doctor	Language: ENGLISH, MANDARIN (CHINESE)
House of Hope	Group	Prescribing Abilities: No
(801) 487-3276	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
857 E 200 S Salt Lake City JT 84102-2317	Marriage & Family Therapist	Language: ENGLISH

Interface Psych Svcs Inc	Clinician	Prescribing Abilities: No
(801) 274-2590	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
2180 E 4500 S Ste 245 Salt Lake City UT 84117		Language: ENGLISH
Jann DeWitt Inc	Clinician	Prescribing Abilities: No
(801) 510-4547	PhD	Age Group: Adult
1104 Ashton Ave Ste 108 Salt Lake City UT 84106-2348		Language: ENGLISH
Jenny P Vasquez, LCSW	Clinician	Prescribing Abilities: No
(801) 680-4728	Lic Clinical Social Worker	Age Group: Adult
925 E Executive Park Dr Ste B Salt Lake City UT 84117	Lie Cillicul Social Worker	Language: ENGLISH
Jordan Valley West Inpatient	Group	Prescribing Abilities: Yes
(801) 964-3559	Advanced Practice Registered Nurse,	Age Group: Adult
3460 Pioneer Pkwy Salt Lake City UT 84120-2049	Medical Doctor, Nurse Practitioner, Physican Assistant, Lic Clinical Social Worker	Language: ENGLISH
Julie Wright	Clinician	Prescribing Abilities: No
(801) 518-1720	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
1390 S 100 E Suite #203 Salt Lake City UT 84105-2463		Language: ENGLISH
Karl E Seashore	Clinician	Prescribing Abilities: No
(801) 272-0613	Clinical Mental Health Counselor	Age Group: Adult
4190 S Highland Dr Ste 211 Salt Lake City		Language:

KMK Family Services Inc	Clinician	Prescribing Abilities: No
(801) 201-7050	Clinical Mental Health Counselor	Age Group: Adult, Adolescent, Child
5620 S Waterbury Way Ste A206 Salt Lake City UT 84121		Language: ENGLISH
LifeMatters Counseling and Health Center	Group	Prescribing Abilities: No
(801) 313-0555 740 E 3900 S Ste 200	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child Language:
Salt Lake City UT 84107		ENGLISH, SPANISH
Lotus Center Inc	Group	Prescribing Abilities: No
(385) 272-4292	Social Worker	Age Group: Adult, Adolescent, Child
348 E 4500 S Ste360 Salt Lake City UT 84107-3906	Social Worker	Language: ENGLISH
Matt Larson Psychotherapy	Clinician	Prescribing Abilities: No
and Associates (801) 521-0699	Lic Clinical Social Worker, Lic Marriage &	Age Group: Adult, Adolescent, Child
24 S 600 E Salt Lake City UT 84102	Family Therapist	Language: ENGLISH
Mind Body Soul Utah PLLC	Group	Prescribing Abilities: No
(801) 906-8780	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
699 E South Temple Ste 145 Salt Lake City UT 84102	Lie Similar Social Profitci	Language: ENGLISH
Mind Your Nature LLC	Clinician	Prescribing Abilities: No
(435) 659-4508	Clinical Mental Health Counselor	Age Group: Adult, Adolescent, Child
825 E 4800 S Ste 250 Salt Lake City		Language:

Najmeh Hourmanesh	Clinician	Prescribing Abilities: No
(801) 441-8943	Lic Psychologist	Age Group: Adult, Adolescent, Child
160 S 1000 E Ste 330 Salt Lake City UT 84102		Language: ENGLISH
Nancy C Baird PhD LCSW PLLC	Clinician	Prescribing Abilities: No
(801) 783-9344	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
160 S 1000 E Ste 220 Salt Lake City UT 84102		Language: ENGLISH
Odyssey House	Group	Prescribing Abilities: Yes
(801) 428-3495	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
344 E 100 S Ste 301 Salt Lake City UT 84111	Clinical Mental Health Counselor, Lic Clinical Social Worker, Medical Doctor, Physician Assistant, Lic Marriage & Family Therapist	Language: ENGLISH, ITALIAN
Odyssey House	Group	Prescribing Abilities: Yes
(801) 322-3222 350 E 2100 S Salt Lake City UT 84115	Clinical Mental Health Counselor, Lic Clinical Social Worker, Medical Doctor, Physician Assistant, Lic Marriage & Family Therapist	Age Group: Adult, Adolescent, Child  Language: ENGLISH, ITALIAN
Odyssey House	Group	Prescribing Abilities: Yes
(801) 322-3222	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
623 S 200 E Salt Lake City UT 84111	Clinical Social Worker, Medical Doctor, Physician Assistant, Lic Marriage & Family Therapist	Language: ENGLISH, ITALIAN
Odyssey House	Group	Prescribing Abilities: Yes
(801) 322-3222 880 E 3375 S Salt Lake City	Clinical Mental Health Counselor, Lic Clinical Social Worker, Medical Doctor, Physician Assistant, Lic Marriage & Family Therapist	Age Group: Adult, Adolescent, Child Language: ENGLISH, ITALIAN

Pamela Mitchell	Clinician	Prescribing Abilities: No
(801) 688-4515	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
3191 Valley St Ste 250 Salt Lake City UT 84109		Language: ENGLISH
Peaceful Heart Therapy	Group	Prescribing Abilities: No
(801) 809-7985	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
2319 S Foothill Dr Ste 180 Salt Lake City UT 84109		Language: ENGLISH
Pride Counseling	Clinician	Prescribing Abilities: No
(801) 595-0666	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
1174 E Graystone Way Ste 20E Salt Lake City UT 84106		Language: ENGLISH, AMERICAN SIGN LANGUAGE
Primary Childrens Pediatric	Group	Prescribing Abilities: Yes
BH Health (801) 662-5592	Advanced Practice Registered Nurse,	Age Group: Adult, Adolescent, Child
81 N Mario Capecchi Dr Salt Lake City UT 84113-1125	Physician Psychiatry, Social Worker, PhD	Language: ENGLISH
Project Reality	Group	Prescribing Abilities: Yes
(801) 364-8080	Advanced Practice Registered Nurse,	Age Group: Adult, Adolescent, Child
150 E 700 S Salt Lake City UT 84111-3806	Physician Psychiatry, Social Worker, Counselor	Language: ENGLISH
Psychiatric And Behavioral	Group	Prescribing Abilities: Yes
<b>Solutions</b> (801) 467-1200	Advanced Practice Registered Nurse,	Age Group: Adult, Adolescent, Child
1522 S 1100 E Salt Lake City 84105	Clinical Mental Health Counselor, Lic Clinical Social Worker, Medical Doctor	Language: ENGLISH

Psychiatric And Behavioral Solutions (801) 467-1200 1524 S 1100 E Salt Lake City UT 84105 R Duncan Wallace MD PC	Group  Advanced Practice Registered Nurse, Clinical Mental Health Counselor, Lic Clinical Social Worker, Medical Doctor  Clinician	Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH  Prescribing Abilities: Yes
(801) 486-7940 2972 Devonshire Cir Salt Lake City UT 84108	Medical Doctor	Age Group: Adult, Adolescent, Child Language: ENGLISH
Ralph Gant (801) 262-3700 5525 S 900 E Ste 102 Salt Lake City UT 84117	Clinician  Lic Psychologist	Prescribing Abilities: No Age Group: Adult Language: ENGLISH, FRENCH, GERMAN
RISE Behavioral and Mental Health (801) 483-1600 1208 E 3300 S Salt Lake City UT 84106	Group  Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Marriage & Family Therapist, Medical Doctor	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child  Language: ENGLISH, MANDARIN (CHINESE)
RISE Behavioral and Mental Health (801) 679-8921 6150 S Redwood Rd Salt Lake City UT 84123	Group  Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Marriage & Family Therapist, Medical Doctor	Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH, MANDARIN (CHINESE)
Ryan Leybas (801) 277-2129 1174 E Graystone Way Ste 6	Clinician  Lic Clinical Social Worker	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child  Language:

ENGLISH, SPANISH

Salt Lake City UT 84106

Salt Lake Counseling Services, Group Prescribing Abilities: No LLC Age Group: Adult, Adolescent, Child (801) 842-2729 Lic Clinical Social Worker Language: 299 S Main St Ste 1300 **ENGLISH** Salt Lake City UT 84111 Salt Lake Counseling Services, Prescribing Abilities: No Group LLC Age Group: Adult, Adolescent, Child (801) 455-7985 Lic Clinical Social Worker Language: 4505 S Wasatch Blvd Ste 190 **ENGLISH** Salt Lake City UT 84124 **Salt Lake County Crim Justice** Group Prescribing Abilities: No Svc SA Age Group: Adult Clinical Mental Health Counselor, Lic (385) 468-3558 Clinical Social Worker Language: 145 E 1300 S **ENGLISH** Salt Lake City UT 84115-6141 Sheila Bittle PHD APRN Clinician Prescribing Abilities: Yes Age Group: Adult, Adolescent, Child (801) 562-4484 Advanced Practice Registered Nurse Language: 535 E 4500 S Ste D280 **ENGLISH** Salt Lake City UT 84107 **Shepherds Staff Christian** Group Prescribing Abilities: No Counseling Age Group: Adult, Adolescent, Child Clinical Mental Health Counselor, Lic (801) 268-1564 Marriage & Family Therapist, Language: 525 E 4500 S Ste F125 Psychologist, PhD ENGLISH, SPANISH Salt Lake City UT 84107 **Silverado Counseling Services** Group Prescribing Abilities: Yes Age Group: Adult, Adolescent, Child

Advanced Practice Registered Nurse, Medical Doctor, Lic Clinical Social Worker

Language:

ENGLISH, SPANISH

(801) 983-5540

Salt Lake City

2900 S State St Ste 101

St Anthony House Treatment Programs LLC (801) 678-3317 1370 S West Temple Salt Lake City UT 84115	Group  Advanced Practice Registered Nurse, Clinical Mental Health Counselor, Lic Psychologist, Lic Marriage & Family Therapist	Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH
Stefanie Minen  (801) 918-4432  4190 S Highland Dr Ste 210  Salt Lake City  UT 84124	Clinician  Master's Level Counselor	Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH
Steven Wong LCSW LLC (801) 450-3536 2040 Murray Holladay Rd Ste 22 Salt Lake City UT 84117	Clinician  Lic Clinical Social Worker	Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH
The Children Center  (801) 582-5534  350 S 400 E  Salt Lake City  UT 84111	Group  Lic Clinical Social Worker, Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Psychologist, Medical Doctor	Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH
The Lotus Center Inc  (385) 272-4292  348 E 4500 S Ste 360  Salt Lake City  UT 84107	Group  Advanced Practice Registered Nurse, Lic Clinical Social Worker	Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH
The Shrinkster LLC (801) 685-9600 860 E 4500 S Ste 302 Salt Lake City	Group  Lic Clinical Social Worker	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child  Language:

**Trauma Awareness and** Group Prescribing Abilities: No **Treatment Center** Age Group: Adult, Adolescent, Child (801) 263-6367 Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Psychologist Language: 32 W Winchester St Ste 101 **ENGLISH** Salt Lake City UT 84107 **TURN Community Services** Prescribing Abilities: No Group Age Group: Adult, Adolescent, Child (801) 524-8635 Clinical Mental Health Counselor Language: 423 W 800 S **ENGLISH** Salt Lake City UT 84101 **Turnaround Solutions** Group Prescribing Abilities: No Age Group: Adult, Adolescent, Child Lic Clinical Social Worker (801) 651-0725 Language: 352 South Denver Street Ste 300 **ENGLISH** Salt Lake City UT 84111-3048 Prescribing Abilities: Yes U of U Med Ctr Dept Psyc-ARS Group Age Group: Adult, Adolescent, Child (801) 532-1850 Medical Doctor, Lic Clinical Social Worker, PhD, Counselor Language: 450 S 900 E Ste 300 **ENGLISH** Salt Lake City UT 84102-2981 U of U Medical Center Group Prescribing Abilities: Yes Age Group: Adult, Adolescent, Child Advanced Practice Registered Nurse, (801) 583-2500 **Medical Doctor** Language: 50 North Medical Drive **ENGLISH** Salt Lake City UT 84132-0001 U of U Neuropsychiatric Ins Group Prescribing Abilities: Yes Age Group: Adult, Adolescent, Child Medical Doctor, PhD (801) 583-2500 Language:

**ENGLISH** 

501 Chipeta Way

Salt Lake City UT 84108-1222

Utah Pride Center	Group	Prescribing Abilities: No
(801) 573-6323		Age Group: Adult
255 E 400 S Ste 200 Salt Lake City UT 84111-2868		Language: ENGLISH
Utah Youth Village	Group	Prescribing Abilities: No
(801) 272-9980	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
5800 S Highland Dr Salt Lake City UT 84121	Clinical Social Worker	Language: ENGLISH
Volunteers of America Utah	Group	Prescribing Abilities: Yes
(801) 355-2846	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
447 W Bearcat Dr Salt Lake City UT 84115	Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Marriage & Family Therapist, Lic Psychologist, Medical Doctor	Language: ENGLISH, SPANISH
Wasatch Homeless Health	Group	Prescribing Abilities: Yes
Care (801) 364-0058	Advanced Practice Registered Nurse	Age Group: Adult
404 S 400 W Salt Lake City UT 84101	ria ancea i ractice negisterea rarise	Language: ENGLISH
Wasatch Homeless Health	Group	Prescribing Abilities: Yes
Care (801) 364-0058	Advanced Practice Registered Nurse	Age Group: Adult
409 S 400 W Salt Lake City UT 84101	navaneca i nacioci negisterea marse	Language: ENGLISH
Working Through Inc	Group	Prescribing Abilities: No
(801) 350-1305	PhD	Age Group: Adult, Adolescent, Child
4568 S Highland Dr Salt Lake City		Language: ENGLISH

Salt Lake Cty		
Odyssey House	Group	Prescribing Abilities: Yes
(801) 322-3222	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
607 E 200 S Salt Lake Cty UT 84102	Clinical Social Worker, Medical Doctor, Physician Assistant, Lic Marriage & Family Therapist	Language: ENGLISH, ITALIAN
Sandy		
AD Psychotherapy and Clinical Consult (801) 233-8577	Clinician  Social Worker, Medical Doctor	Prescribing Abilities: No Age Group: Adult
8465 S 700 E Sandy UT 84070		Language: ENGLISH
Advantage Counseling Services LLC	Clinician	Prescribing Abilities: No
(801) 930-0575 9192 S 300 W Ste 18	Clinical Mental Health Counselor	Age Group: Adult, Adolescent, Child Language:
Sandy UT 84070		ENGLISH
Chandra Lee Roberson	Clinician	Prescribing Abilities: No
(801) 918-8457 8188 Highland Dr Ste D4 Sandy UT 84093	Clinical Mental Health Counselor	Age Group: Adult, Adolescent, Child Language: ENGLISH
Changes Counseling and	Group	Prescribing Abilities: No
<b>Consultation</b> (801) 542-7060	Clinical Mental Health Counselor	Age Group: Adult, Adolescent, Child
8221 S 700 E Sandy UT 84070		Language: ENGLISH, DANISH, GERMAN, SPANISH
Hope Haven Counseling Inc.	Group	Prescribing Abilities: No
(801) 676-8796 11075 S State St Ste 14	Lic Clinical Social Worker	Age Group: Adolescent, Child  Language: ENGLISH
Sandy		

UT 84070-5194

Humanistic Counseling Associates (801) 944-1666 8184 Highland Dr Ste C8 Sandy UT 84093-6498	Lic Marriage & Family Therapist	Age Group: Adult Language: ENGLISH
Jared Froerer	Group	Prescribing Abilities: No
(801) 990-4300 11075 S State St Ste 28 Sandy UT 84070	Clinical Mental Health Counselor	Age Group: Adult, Adolescent, Child Language: ENGLISH, GERMAN, POLISH
Jared Froerer Counseling	Clinician	Prescribing Abilities: No
(801) 501-8444 11075 S State St Suite #35 Sandy UT 84070-5187	Counselor, Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child  Language: ENGLISH
Kathryn M Kair	Clinician	Prescribing Abilities: No
(801) 792-4129 8160 S Highland Dr Ste 111 Sandy UT 84093	Lic Psychologist	Age Group: Adult, Adolescent, Child Language: ENGLISH
Lifewise Counseling Coaching & Consulting LLC (801) 438-1006 8160 S Highland Dr Ste 106 Sandy UT 84093	Group  Clinical Mental Health Counselor	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child  Language:  ENGLISH
Sandy Counseling Center  (801) 944-1666  8184 Highland Dr Ste C8 Sandy	Group  Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Marriage & Family Therapist	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child  Language:  ENGLISH, SPANISH

Sandy UT 84093

Counseling Age Group: Adult, Adolescent, Child (801) 268-1564 Clinical Mental Health Counselor, Lic Marriage & Family Therapist, Language: 8575 S 700 E Psychologist, PhD ENGLISH, SPANISH Sandy UT 84070 **Synergism Counseling LLC** Group Prescribing Abilities: No Age Group: Adult, Adolescent, Child (801) 350-1671 Lic Clinical Social Worker Language: 11075 S State St Ste 16 **ENGLISH** Sandy UT 84070 Prescribing Abilities: No **TriAspen Counseling LLC** Group Age Group: Adolescent, Child (801) 419-1269 Lic Clinical Social Worker Language: 1308 S 1700 E Ste 209 **ENGLISH** Sandy UT 84070-5164 **South Jordan Comprehensive Counseling** Group Prescribing Abilities: No **Solutions** Age Group: Adult, Adolescent, Child (801) 671-1020 Lic Clinical Social Worker Language: 885 W Baxter Dr **ENGLISH** South Jordan UT 84095-8506 **Create Health LLC** Prescribing Abilities: No Group Age Group: Adult, Adolescent, Child Lic Clinical Social Worker (801) 518-3497 Language: 885 W Baxter Dr ENGLISH, FRENCH South Jordan UT 84095

Prescribing Abilities: Yes

Language:

**ENGLISH** 

Age Group: Adult, Adolescent, Child

Front Line Services, Inc.

(801) 918-1162

9568 S 4190 W

South Jordan UT 84095 Group

Advanced Practice Registered Nurse,

Clinical Mental Health Counselor, Lic

Clinical Social Worker, Medical Doctor

**Helping Hands Counseling LLC** Clinician Age Group: Adult, Adolescent, Child (801) 755-5531 Lic Clinical Social Worker Language: 1108 W South Jordan Pkwy Ste B ENGLISH, SPANISH South Jordan UT 84095 **Levi Schomas Therepist LLC** Clinician Prescribing Abilities: No Age Group: Adult, Adolescent, Child (801) 830-6573 Lic Clinical Social Worker Language: 885 W Baxter Dr **ENGLISH** South Jordan UT 84095 **Matt Larson Psychotherapy** Clinician Prescribing Abilities: No and Associates Age Group: Adult, Adolescent, Child (804) 599-6396 Lic Clinical Social Worker, Lic Marriage & Family Therapist Language: 1226 W South Jordan Pkwy Ste A **ENGLISH** South Jordan UT 84095 **Multicultural Counseling** Group Prescribing Abilities: No Center Age Group: Adult, Adolescent, Child (801) 462-6162 Lic Clinical Social Worker, Lic Marriage & Family Therapist Language: 1108 W South Jordan Pkwy Ste C ENGLISH, SPANISH South Jordan UT 84095 **South Point Counseling** Group Prescribing Abilities: No **Services LLC** Age Group: Adult, Adolescent, Child (801) 302-3801 Lic Clinical Social Worker, Lic Marriage & Family Therapist Language: 1206 W South Jordan Pkwy Ste D ENGLISH, PORTUGUESE, SPANISH South Jordan UT 84095

Steinmann Institute, LLC

(801) 716-4284

389 W 10000 S Ste A South Jordan UT 84095

Group

Lic Psychologist

Prescribing Abilities: No

Age Group: Adult

Language: **ENGLISH** 

South Salt Lake		
Hadley, Joan	Clinician	Prescribing Abilities: Yes
(801) 261-3500	Advanced Practice Registered Nurse	Age Group: Adult
5250 Commerce Dr South Salt Lake UT 84107-5389		Language: ENGLISH
Salt Lake County Div Behavioral Health (385) 468-4500 2001 South State Street S2300 South Salt Lake UT 84190-0001	Group  Clinical Mental Health Counselor, Lic Clinical Social Worker	Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH
Salt Lake County Division Youth Services (385) 468-4500 177 W Price Ave South Salt Lake UT 84115-4345	Group  Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Marriage & Family Therapist	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child  Language: ENGLISH
Silverado Counseling Services LLC (801) 983-5540 2900 S State St South Salt Lake JT 84115-3880	Group  Clinical Mental Health Counselor, Lic  Marriage & Family Therapist, Medical  Doctor, PhD	Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH
Taylorsville		
Arbor Counseling Utah LLC (801) 864-2480 5681 S Redwood Rd Unit 24 Taylorsville UT 84123-5499	Group  Social Worker, Clinical Mental Health Counselor	Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH
Associated Clinical & Counseling Psychs (801) 281-4084 5691 S Redwood Rd Suite 15 Taylorsville UT 84123-5322	Group  Advanced Practice Registered Nurse, Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Psychologist	Prescribing Abilities: Yes  Age Group: Adult, Adolescent, Child  Language: ENGLISH

**Center for Family Evaluation** Group Prescribing Abilities: No and Treatment, Inc Age Group: Adult, Adolescent, Child (801) 265-3896 Lic Psychologist Language: 5691 S Redwood Rd Unit 16 **ENGLISH** Taylorsville UT 84123 **Chris Hakes** Clinician Prescribing Abilities: Yes Age Group: Adult, Adolescent, Child (801) 990-4300 Advanced Practice Registered Nurse, Lic Clinical Social Worker Language: 2880 W 4700 S Ste G1 **ENGLISH** Taylorsville UT 84129 **Conce Richmond Counseling** Clinician Prescribing Abilities: No **Services** Age Group: Adult, Adolescent, Child Lic Clinical Social Worker (801) 864-2480 Language: 5689 S Redwood Rd Unit 28 ENGLISH, PORTUGUESE Taylorsville UT 84123 Prescribing Abilities: No **Family Support Center** Group Age Group: Adult, Adolescent, Child (801) 955-9110 Certified Counselor, Social Worker Language: 1760 W 4805 S ENGLISH, GERMAN, SPANISH, Taylorsville JAPANESE, SPANISH UT 84129 Josh Biesinger Clinician Prescribing Abilities: No Age Group: Adult, Adolescent, Child Lic Marriage & Family Therapist (801) 755-8799 Language: 5667 S Redwood Rd Unit 5 **ENGLISH** Taylorsville UT 84123 **Life Choices Counseling** Group Prescribing Abilities: No Age Group: Adult, Adolescent, Child

Language:

**ENGLISH** 

Lic Clinical Social Worker

(801) 755-2122

Taylorsville UT 84123

5691 S Redwood Rd Unit 16

Shari Harwood Counseling	Clinician	Prescribing Abilities: No
(801) 859-4274	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
5689 S Redwood Rd Unit 28 Taylorsville UT 84123		Language: ENGLISH
Summit Community Counseling (801) 266-2485 5689 S Redwood Rd Ste 27 Taylorsville UT 84123-5499	Group  Clinical Mental Health Counselor, Lic  Marriage & Family Therapist, Lic Clinical  Social Worker	Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH
<b>Utah Behavior Services</b>	Group	Prescribing Abilities: No
(801) 255-5151	Lic Clinical Social Worker, Lic	Age Group: Adult, Adolescent, Child
5558 S 1900 W Ste B Taylorsville UT 84129	Psychologist, Lic Marriage & Family Therapist, Counselor	Language: ENGLISH, AMERICAN SIGN LANGUAGE
Utah Behavior Services	Group	Prescribing Abilities: No
(801) 255-5131 6013 S Redwood Rd Taylorsville UT 84123	Lic Clinical Social Worker, Lic Psychologist, Lic Marriage & Family Therapist, Counselor	Age Group: Adult, Adolescent, Child  Language: ENGLISH, AMERICAN SIGN LANGUAGE
Utah Youth Village	Group	Prescribing Abilities: No
(801) 272-9980	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
1030 W Atherton Dr Taylorsville UT 84123	Clinical Social Worker	Language: ENGLISH
West Jordan		
Clinical Consultants	Group	Prescribing Abilities: Yes
(801) 233-8670	Clinical Mental Health Counselor, Lic	Age Group: Adult, Adolescent, Child
7601 S Redwood Rd Bldg E West Jordan	Clinical Social Worker, Medical Doctor	Language: ENGLISH, FARSI, PERSIAN, SPANISH

UT 84084

Conce Richmond Counseling	Clinician	Prescribing Abilities: No
<b>Services</b> (801) 864-2480	Lic Clinical Social Worker	Age Group: Adult, Adolescent, Child
7093 S 2800 W	2.0 0	Language:
West Jordan UT 84084		ENGLISH, PORTUGUESE
Front Line Services, Inc.	Group	Prescribing Abilities: Yes
(901) 209 1001	Advanced Practice Practices Advanced Nurse	Age Group: Adult, Adolescent, Child
(801) 208-1901 9287 S Redwood Rd Ste A West Jordan UT 84088	Advanced Practice Registered Nurse, Clinical Mental Health Counselor, Lic Clinical Social Worker, Medical Doctor	Language: ENGLISH
Jordan West Family	Group	Prescribing Abilities: No
Counseling		Age Group: Adult, Adolescent, Child
(801) 566-0749	Clinical Mental Health Counselor, Lic Clinical Social Worker, Lic Psychologist,	Language:
9263 S Redwood Rd Bldg 8 Ste B	Lic Marriage & Family Therapist	ENGLISH, ITALIAN, SPANISH
West Jordan UT 84088		
New Beginnings Behavioral	Group	Prescribing Abilities: Yes
Treatment Agen	Advanced Description Description of Number	Age Group: Adult, Adolescent, Child
(801) 282-6953	Advanced Practice Registered Nurse, Medical Doctor, Counselor, Licensed	Language:
1875 W 9000 S	Clinical Social Worker, PhD	ENGLISH
West Jordan UT 84088-6504		
Shepherds Staff Christian	Group	Prescribing Abilities: No
Counseling		Age Group: Adult, Adolescent, Child
(801) 268-1564	Clinical Mental Health Counselor, Lic Marriage & Family Therapist,	
1861 W 7800 S	Psychologist, PhD	Language: ENGLISH, SPANISH
West Jordan JT 84088		,
Utah Behavior Services	Group	Prescribing Abilities: No
(801) 255-5131	Lic Clinical Social Worker, Lic	Age Group: Adult, Adolescent, Child
	Psychologist, Lic Marriage & Family	Language:
7053 S 2310 W	Thoranist Councelor	

ENGLISH, AMERICAN SIGN LANGUAGE

Therapist, Counselor

West Jordan UT 84084

West Valley City		
ISAT Center  (801) 886-8900  1555 W 2200 S Ste A  West Valley City  UT 84119	Group  Clinical Mental Health Counselor, Lic Clinical Social Worker	Prescribing Abilities: No Age Group: Adult, Adolescent, Child Language: ENGLISH, JAPANESE
LifeMatters Counseling and Health Center (801) 313-0555 3336 S Pioneer Pkwy Ste 201 West Valley City UT 84120	Group  Lic Clinical Social Worker	Prescribing Abilities: No  Age Group: Adult, Adolescent, Child Language:  ENGLISH, SPANISH
Professional Counseling Services Inc (801) 706-4026 3940 W 4100 S West Valley City UT 84120	Group  Clinical Mental Health Counselor	Prescribing Abilities: No Age Group: Adult Language: ENGLISH
White City		
Hamilton, Ryan	Clinician	Prescribing Abilities: No
(801) 571-8901 9140 S State St Ste 101 White City UT 84070-2694	Lic Clinical Social Worker	Age Group: Adolescent, Child  Language: ENGLISH
Summit County Park City		
Gale, Jennifer	Clinician	Prescribing Abilities: No
(435) 645-9240 2760 W Rasmussen Road D 210 Park City UT 84098-5684	Lic Psychologist	Age Group: Adolescent, Child  Language: ENGLISH
Wilkison, Pamela  (435) 901-4307  2700 Homestead Rd Ste 40  Park City  UT 84098-4858	Clinician  Lic Psychologist	Prescribing Abilities: No Age Group: Adult Language: ENGLISH

Tooele County		
Tooele		
Hakes, Chris	Clinician	Prescribing Abilities: No
(801) 503-8937	Certified Counselor	Age Group: Adult, Adolescent, Child
50 N Main St Tooele	•	Language: ENGLISH
UT 84074-2139		
Sunset Counseling Services	Clinician	Prescribing Abilities: No
/ + 0 = \ 0 = 0 = 4 =		Age Group: Adolescent, Child

(435) 850-2547 Lic Clinical Social Worker Age Group: Ad

2356 N 400 E Ste 202
Tooele

Language:
ENGLISH

UT 84074-3409

## **Substance Use Treatment Providers Directory**



## **Substance Use Treatment Providers**

Agency	Address	Phone
Assessment and Referral Services (ARS)	450 So 900 East, #300 Salt Lake City, UT 84102 Age Group: Adult Language(s): English, Spanish	801-532-1850
Asian Association of Utah, dba Refugee and Immigrant Center	155 South 300 West Salt Lake City, UT 84101 Age Group: Adult Language(s): English, Spanish, Chinese, Mandarin, Vietnamese	801-412-0577
Clinical Consultants, Inc.	7601 S Redwood Road Suite E West Jordan, UT 84084 Age Group: Adolescent, Adult Language(s): English, Spanish	801-233-8670
Family Counseling Center	5250 S Commerce Dr. Suite 250 Murray, UT 84107 Age Group: Language(s):	801-261-3500
House of Hope	857 East 200 South Salt Lake City, UT 84102 Age Group: Language(s):	801-487-3276
First Step House	411 Grant Street PO Box 16508 Salt Lake City, UT 84116 Outpatient Services 2200 S State Street 2nd Floor of ASA Insurance bldg. Entrance on south side Age Group: Adult Language(s): English	801-359-8862
Odyssey House, Inc-Utah	344 East 100 South Suite 301 Salt Lake City, UT 84111 Outpatient Services 350 East 2100 South Age Group: Adolescent, Adult Language(s): English, Spanish	801-428-3417
Project Reality	150 East 700 South Salt Lake City, UT 84111 Age Group: Adult Language(s): English	801-364-8080

Sandy Counseling Center	8184 South Highland Dr Suite C-8 Sandy, UT 84093 Age Group: Language(s):	801-944-1666
The Haven	974 E South Temple Salt Lake City, UT 84102 Age Group: Language(s): English	801-533-0070
Valley Mental Health	5965 South 900 East Suite 240 Salt Lake City, Utah 84121 Age Group: Adolescent, Adult Language(s): English, Spanish	888-949-4864 801-263-7225
Volunteers of America, Utah	VOA- 443 West Bearcat Dr CCC- 447 West Bearcat Dr Adult Detoxification Center 252 W. Brooklyn Ave Salt Lake City, UT 84101 Age Group: Adolescent, Adult Language(s): English, Spanish	801-355-2846 801-363-9400
Youth Services	177 West Price Ave Salt Lake City, UT 84115-4345 Age Group: Adolescent Language(s): English, Spanish	385-468-4500 385-468-4610
Youth Support Systems	3392 West 3500 South West Valley City, UT 84119 Age Group: Adolescent Language(s): English	801-969-3307

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